

15<sup>th</sup> January 2009

Dear Customer,

Iridium Subscription Price Increase

Further to the flyer included with your invoice(s) last month.

Please find enclosed your first invoice with the increase applied. Please be aware that every effort has been made to ensure the accuracy of the change in the subscription rate on your invoice(s), however if you believe an error has been made please do not hesitate to contact us, preferably by email, or by telephone if necessary and your query will be investigated and you will be advised of the outcome accordingly.

We hope you understand that this increase was as a direct result of an Iridium increase and has affected all Service Providers not just AST Connections.

If you wish to reduce your monthly fees this is possible by paying 12-months in advance, if you would like more information relating to this again please do not hesitate to contact us.

Yours truly,

A handwritten signature in blue ink, appearing to read 'Paula Foster', is positioned above the typed name.

Paula Foster  
Activations/Billing Manager